
From: Justin Cooper

RELEASE IN PART
B6

Sent: 9/2/2011 8:03:46 PM +00:00

To: Bryan M. Pagliano

CC: Jon Davidson

Subject: Re: Question

B6

Easy to do.

Go to settings

Advanced

Service books

And delete anything that says cmime

Or hr15@att.blackberry.net

Or hdr22@clintonemail.com

Try to leave the stuff that says desktop

Got that jd?

From: Bryan Pagliano [mailto:

Sent: Friday, September 02, 2011 04:02 PM

To: Justin Cooper

Cc: Jon Davidson

Subject: Re: Question

Service book comes from att, doesn't disappear with wipe. I don't have a berry on me that I can use to aid in a walk through.

Still hunting on server logs for issue.

On Sep 2, 2011 12:59 PM, "Justin Cooper" [redacted] wrote:

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> We wiped it. But I bet there may be lingering service books

>

> ----- Original Message -----

> From: Bryan Pagliano [mailto:[redacted]]

> Sent: Friday, September 02, 2011 03:55 PM

> To: Jon Davidson

> Cc: Justin Cooper

> Subject: Re: Question

>

> Oh and did we clear out the google settings from the device?

>

>

>

> On Sep 2, 2011, at 12:41 PM, Jon Davidson [redacted] wrote:

>

>> Yep

>> Off now

>>

>> ----- Original Message -----

>> From: Bryan Pagliano [mailto:[redacted]]

>> Sent: Friday, September 02, 2011 03:38 PM

>> To: Jon Davidson

>> Cc: Justin Cooper

>> Subject: Re: Question

>>

>> Can you take it off the charger?

>>

>>

>>

>> On Sep 2, 2011, at 12:38 PM, Jon Davidson [redacted] wrote:

>>

>>> it's currently charging
>>> but not connected to PC or cradle
>>>
>>> ----- Original Message -----
>>> From: Bryan Pagliano [mailto:[REDACTED]]
>>> Sent: Friday, September 02, 2011 03:36 PM
>>> To: Jon Davidson; Justin Cooper
>>> Subject: Question
>>>
>>> Is the device connected to a cradle or a pc currently?

B6

Message Headers:

[REDACTED]

From: Justin Cooper [REDACTED]
To: "Bryan M. Pagliano" [REDACTED]
CC: Jon Davidson [REDACTED]
Date: Fri, 2 Sep 2011 16:03:46 -0400
Subject: Re: Question

[REDACTED]

PR_RIM_MSG_ON_DEVICE_3_6:	true
PR_RIM_DELETED_BY_DEVICE:	true
PR_RIM_MSG_REF_ID:	-1335984356
PR_RIM_MSG_FOLDER_ID:	-3
PR_RIM_PAGER_TX_FLAG:	true
PR_RIM_MSG_STATUS:	1
PR_RIM_INTERNET_MESSAGE_ID:	

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